

Why have a Service Contract?

You wouldn't think so from looking at them, but even Eureka multiprobes could stand a little TLC now and again.

What does your Service Contract Include?

Once a year you get Eureka's comprehensive 8-point check, 10-day turnaround, 20% off repair parts, free return shipping, and a calibration certificate. This covers the multiprobe, sensors, cables and mantaMobile.



Eureka Service Agreement Plans



\$490/yr

Trimeter, M+20, EP20, M+25

\$950/yr

M+30, EP30, M+35,
M+40 and F35

8-point check certificate includes

1. Clean components thoroughly and inspect for damage.
2. Check for proper power consumption and LED operation.
3. Replace housing O-ring seals and check for hermeticity (pressure test).
4. Replace reference junction and refill reference electrolyte.
5. Test wiper function and replace squeegee and brush (if applicable).
6. Update software and firmware (with customer coordination).
7. Calibrate all sensors and identify non-conforming sensors.
8. Log data in a controlled environment every 15 minutes overnight; check data log for conformity.

Plus, free return shipping, and certificate provided with returned instruments.

Terms

Service Contracts must be purchased within 30 days of delivery of a new multiprobe. Coverage is determined by the selected Service Agreement at time of purchase. The agreement is specific to the multiprobe, sensors, cable, and mantaMobile purchased together. Plans do not cover consumable items such as ISE sensor tips, and copper antifouling gauze. Damaged parts are not covered, but replacement parts have a 20% discount. Terms subject to Change. Service plans available in United States only.

eureka
water probes

waterprobes.com
support@waterprobes.com
2113 Wells Branch Pkwy
Austin, TX 78728
512-302-4333 ext. 1111